Use Case - Document

Module Name:Track

Use Case Name: Keeping Records Of Agent Activities

# ID:105

# Name:Track

# Title:

Storing the Agent Activities

# Description:

Admin will keep the record of agent activities such as customers are registered by the agent. It will keep the track of the requests for modifying existing policies of a customer by the agent

# Use Case DiagramC:\Users\Administrator\AppData\Local\Microsoft\Windows\INetCache\Content.Word\agentactivities.png

# Pre-Conditions:

1. Details about the Agent should be there in the database
2. Agent should be valid

# Post-Conditions:

1. <<Post-Condition 2>>
2. <<Post-Condition 3>>........

# Primary Flow:

1. <<Statement 1>>
2. <<Statement 2>>
3. ..
4. ..

# Alternate Flow:

1. <<Flow 1>>
   * ..
   * ..
   * ..
2. <<Flow 1>>
   * ..
   * ..

# Exception Flow:

1. <<Flow 1>>
   * ..
   * ..

# Data:

(Data involved with this use case along with Data Type to be specified)

1. <<Data 1>>

# Screen Shots:

1. <<Screen 1>>
2. <<Screen 2>>
3. <<Screen 3>>

***Note:***

1. ***Please refer to the sample Use Case Documents shared***